

Emerald Expositions reserves the right to accept, reject or prohibit registration for attendance at its events at any time for any reason.

Non-Exhibiting Producers and Suppliers (NONEX) Policy

HD Expo will charge non-exhibiting manufacturers a fee of \$600-\$999, and manufacturer reps a fee of \$349-\$499 to attend, depending on rate deadlines. There is a limit of five persons per non-exhibiting manufacturer. HD Expo continues to reserve the right to refuse registration entrance to any non-exhibiting manufacturer or associated representative.

Attendee Cancellation Policy

No refunds will be made for expo hall registrations or special event tickets. Attendee requests for cancellation on conference sessions will be considered under extreme circumstances only, must be received in writing by March 29, 2019, and are subject to a \$40 cancellation fee. No refunds will be given for any registration made after March 29, 2019.

All requests will be held for consideration, and then processed after the close of the event. Cancellation requests should be emailed to hospitalitydesign@experient-inc.com. If event ticket(s) are lost, you will be charged the FULL even price in order to replace the lost ticket(s).

An exhibitor may cancel their badge by contacting us at hospitalitydesignexh@experient-inc.com, but is not required to request cancellation. The badge cancellation fee is \$0.00. No refunds will be made for special event tickets.

Please Note:

- HD Expo reserves the right to use photographs/video taken at the show for marketing purposes.
- Exhibitors at HD Expo may utilize badge scanning in order to follow up with attendees after the show. Please be aware that by permitting an exhibitor to scan your badge, your contact information including address, email, phone & fax will be shared with the exhibitor, and HD Expo will no longer be in control of how your information is used. Questions or concerns? Email privacy@emeraldexpo.com.
- Emerald Expositions reserves the right to accept, reject or prohibit registration for or attendance at its events at any time for any reason.
- No children under 16 are permitted on the show floor.
- No cameras or video equipment allowed on the show floor (official show vendors/credentialed photographers exempt).
- No strollers or rolling carts larger than an airline carry-on bag are permitted on the show floor.
- The reprint fee for lost or misplaced badges is \$300. Anyone caught in unauthorized possession of an HD Expo badge will have it confiscated and be asked to leave the show.